

## Profile

Three decades of experience in Internet development, governance, advocacy, policy, internet-related human rights, as well as capacity building. Expertise in development, policy, research and analysis as well as in building and facilitating partnerships among diverse stakeholders. Able to work effectively with international organisations, the public sector, business entities, civil society and technical communities, as well as community-based organisations. Senior executive level experience includes strategic leadership, planning, programme and project development, communications, training, resource mobilisation, operations, financial management, project implementation and international and regional collaboration. [https://en.wikipedia.org/wiki/Anriette\\_Esterhuysen](https://en.wikipedia.org/wiki/Anriette_Esterhuysen)

## Formal Education

1992 BA Honours (passed with distinction), Musicology, University of the Witwatersrand – dissertation title: The Operation of Gender in the Gendering of Opera.  
1986 Post Graduate Diploma in Librarianship and Information Science, University of the Witwatersrand  
1985 BA, University of the Witwatersrand

## Fellowships and Awards

**2015** Electronic Frontier Foundation (EFF) **Pioneer Award**.  
**2013** Inducted into the [Internet Hall of Fame](#) as a global connector by the Internet Society.  
**2012** One of five finalists for [IT Personality of the Year in South Africa](#) in 2012 by ITWeb magazine.  
**2001** Ford Motor Company International Fellowship of the 92nd Street Y for emerging community leaders that involves classes with the [Picker Center for Executive Education at Columbia University School of International and Public Affairs](#).

## Organisational Affiliations, Board and Leadership Positions

2019: Appointed by the United National Secretary General to the position of chair of the [Multistakeholder Advisory Group of the Internet Governance Forum](#)  
2019: Appointed by Minister Stella Ndabeni (Communications Ministry of South Africa) to the board of [ZADNA](#), the .za domain name authority/ccTLD for South Africa  
2018-2019: Member of the High Level Advisory Group of the 2<sup>nd</sup> and 3<sup>rd</sup> Global Conference of the [Internet & Jurisdiction Policy Network](#)  
2018-2019: Member of the [Board of Directors of Research ICT Africa](#)  
2018: Appointed to the Multistakeholder Advisory Group of the African Internet Governance Forum  
2017-2019: Member of the Internet Corporation for Assigned Names and Numbers (ICANN) [Nominations Committee](#) appointed by the Non-commercial User Constituency (NCUC)  
2017-2019: Commissioner, [Global Commission on the Stability of Cyberspace](#)  
2016-2018: CSTD (Commission on Science and Technology for Development) [Working Group on Enhanced Cooperation](#)  
2014-2016: Commissioner on the [Global Commission on Internet Governance](#)  
2013-2014: Member of [ICANN High Level Panel on Global Internet Cooperation and Governance Mechanisms](#)  
2013: Co-founder: [African School of Internet Governance](#)  
2012-2014: Member of the [Multistakeholder Advisory Group of the Internet Governance Forum](#)  
2011-2012: CSTD (Commission on Science and Technology for Development) [Working Group on IGF Improvements](#)  
2006-current: Member of Advisory Council of the [Global e-Schools and Community Initiative](#) (GeSCI)  
2004-2007: Member of the Board of Ungana-Afrika, a South African NGO working on social enterprise and ICTs for development  
2004-2009: Member of the International Board of [Isis Women's International Cross Cultural Exchange](#)  
2003-2006 and 2008 - 2009: Member of the Executive Committee of the [Global Knowledge Partnership](#)  
2001-2005: Member of the [United Nations ICT Task Force](#)  
2001-2007: Member of the governing council of the [Society for International Development](#)  
1999-2000: Member of the South African Acacia Advisory Committee (An African ICT funding programme of the Canadian Crown Corporation the [International Development and Research Centre](#))  
1997-2000: Member of the Technical Advisory Committee of the African Development Forum of the United Nations Economic Commission for Africa

1998–2000: Member of the Executive Committee of the multistakeholder National Information Technology Forum (South Africa) which advised government on ICT policy development  
1998–2000: Member of the Editorial Committee of Reconstruct (development supplement to the Sunday Independent newspaper)  
1998: Founder member of Women'sNet  
1997–2000: Member of the African Technical Advisory Committee of the African Information Society Initiative of the Economic Commission for Africa  
1993–2002: Member of the board of trustees of the Development Resources Centre (DRC)  
1990–1992: Member, South African Council of Churches Staff Association Executive Committee  
1989–1992: Co-founder and member of the Southern African Thesaurus Building Group  
1989 Founder Member of the Transvaal Resource Centres Forum  
1988–1989: South African representative on the EDICESA (Ecumenical Documentation and Information Centre for Southern and Eastern Africa) Training Steering Committee.

## **Work Experience**

**2018 (June) onwards: Senior Advisor, Internet Governance, [Association for Progressive Communications](#)** - Part time consultancy with APC to support their global and regional policy advocacy and research and capacity building in internet rights and governance. Lead organiser of the African School on Internet Governance.

**2017-2018: Director of Global Policy and Strategy, [Association for Progressive Communications](#)** - Responsible APC's policy and advocacy strategy and internet governance capacity building, in particular the African School on Internet Governance.

**2000-2017: Executive Director, [Association for Progressive Communications](#)** - This involved providing leadership for the APC, a membership organisation with, at the time more than 60 members and partners in around 40 countries. APC, established in 1990, is an international leader in the field of civil society's use of information and communication technologies for development, social and environmental justice. Its work ranges from policy advocacy to training and capacity building, to making creative use of new and old technologies, e.g. radio, in contexts where direct Internet access is not possible. I managed a team of 32 geographically distributed staff and interns, represented APC at international level, and reported to the APC Board of Directors. My responsibilities ranged from strategic management to resource mobilisation, oversight of APC's financial management and building strategic partnerships. As APC's executive director and someone with more than 20 years experience in working with ICTs (information and communication technologies) for social justice and development, I frequently participated in international and regional intergovernmental and multi-stakeholder forums that deals with ICT policy, implementation and partnerships.

**1993-2000: Executive Director, [SANGONeT](#)** - The position entailed responsibility for all aspects of the organisation's operations and growing SANGONeT from a 2-person organisation into South Africa's foremost NGO working with information and communications for development. I managed a staff of 20; did fund- raising and financial planning; formed strategic partnerships with civil society organisations, government structures, private sector companies and international agencies in South Africa and the African continent. I represented SANGONeT at local and international forums. In addition I provided specialised training and consulting services to civil society organisations in making effective use of information and communication technologies in their work. I was also responsible for overall management of all SANGONeT satellite projects, such as Women'sNet (a joint project of SANGONeT and the South African Commission on Gender Equality).

**1992-1993 Director of Information Services, Development Resources Centre** - Position entailed setting up a library and resource centre and online new service to for the NGO sector in South and Southern Africa and mobilising information technologies to facilitate information and communication exchange in the broader development sector. This position evolved into my position as SANGONeT director.

**1988-1992 Chief Librarian, South African Council of Churches** - Position entailed the design, establishment and management of a library and resource centre to meet the information needs of the staff and members of the SACC, at the time one of South Africa's foremost human rights organisations. It also involved doing research and media work for the General Secretaries of the council, Dr. Beyers Naude and then Dr. Frank Chikane.

**1987-1988 Consultant, South African Council of Churches (SACC)** - Designing a classification and filing system for the SACC General Secretariat for both current and historical documents; working

with the Ecumenical Documentation and Information Centre for Eastern and Southern Africa (EDICESA) in Harare to establish their library and documentation centre, including a computerised database. Facilitating training in documentation techniques and information management, including the use of information and communications technologies, for documentalists from countries in Eastern and Southern Africa.

**1986 Researcher** - Conducted field research for a joint Urban Foundation and University of the Witwatersrand project on local government and Regional Services Councils.

**1984-1986 Library Assistant, Performing Arts Library, University of the Witwatersrand** - Duties included general library administration and reference work, as well as cataloguing and curating a valuable collection of 18<sup>th</sup> and 19<sup>th</sup> century musical scores.

**1982-1985 Literacy Trainer, Learn and Teach** - Involved delivering basic English training to illiterate South African adults using the [Paolo Freirian](#) methodology.

**1983 Tutor (teaching assistant) Dept. of Sociology, University of the Witwatersrand** - Tutored medical students in a sociology course which was part of their medical degree.

**1981-1983 Part-time Teacher, English and History** - Taught adult matriculants (grade 12 students) at Holy Cross Convent 'night school' in Soweto, Johannesburg while an undergraduate student at the University of the Witwatersrand.

**1980-1981 Campus Coordinator, South African Student Press Union (SASPU)** - Coordinator at the University of the Witwatersrand for the South African Student Press Union.

## **Publications**

[“Unpacking the GGE’s framework on responsible state behaviour: Cybernorms”](#) with Deborah Brown, Global Partners Digital and the Association for Progressive Communications, 2019.

“A holistic approach to internet governance” in [Towards a global framework for cyber peace and approach to internet governance](#), edited by Wolfgang Kleinwaechter, Matthias Kettman and Max Senges with Katarina Mosene, Hans Bredow Institute, 2019

“South Africa in the international arena: privacy, security, and Internet governance”, with Emilar Vushe, Deborah Brown and Ran Greenstein, in [Shifting Power and Human Rights Diplomacy South Africa](#), edited by Doutje Lettinga and Lars van Troost, Amnesty International Netherlands, 2016.

“The Internet Governance forum: Lasting legacy of the WGIG”, with Karen Banks in The Working Group on Internet Governance-10th Anniversary Reflections, edited by William J Drake, APC, 2015

[“Global mechanisms to support national and regional multistakeholderism”](#) in Beyond NETmundial: The roadmap for institutional improvements to the global internet governance ecosystem, edited by William J Drake and Monroe Price, Center for Global Communication Studies, Annenberg School for Communications, University of Pennsylvania, 2014

[Riding the waves or caught in the tide?: Navigating the evolving information environment.](#) [International Federation of Library Associations](#), 2013. Contributor.

[“A Long Way to Go Civil Society Participation in Internet Governance”](#) in MIND 2, edited by Wolfgang Kleinwaechter, 2013

“Access: the first and final frontier”, with William Currie, in [Internet Governance Forum: Creating Opportunities for All](#), proceedings of the 4 th Internet Governance Forum, edited by William J Drake, United Nations 2010

[“Circling the point: from ICT4D to Web 2.0 and back again”](#) in Participatory Learning and Action, published by the International Institute for Education, no. 59, June 2009

“Reflections on the Internet Governance Forum from 2006-8” page 37 in [Internet Governance Forum \(IGF\): The First Two Years](#), edited by Avri Doria and Wolfgang Kleinwachter, UNESCO, 2008.

“Open, Universal, and Affordable Access to the Internet” in [The Power of Ideas: Internet Governance in](#)

[a Global Multi-Stakeholder Environment](#), edited by Wolfgang Kleinwachter, published by “Germany Land of Ideas”, 2007 (co-authored with Willie Currie)

“The right to development” in Human Rights in the Global Information Society, MIT Press, 2006 (co-authored with Ran Greenstein)

“Participation in development processes: can ICT make a difference?” in [Access, Empowerment & Governance: Creating a World of Equal Opportunities with ICT](#), Edited by Rinalia Abdul Rahim, Daniele Waldburger and Gabriele Siegenthaler Muinde, Global Knowledge Partnership, Kuala Lumpur, 2005

“Participation of communities, stakeholders and users”, in [How to Get Started and Keep Going: A Guide to Community Multimedia Centres](#), edited by Stella Hughes and Sucharita Eashwar, UNESCO, 2004

“What Does the “Information Society” Mean for Social Justice and Civil Society?” in Information Technologies and International Development, published MIT Press, Vol. 1, 3-4 April 2003

“Networking for a purpose: African NGOs using ICT”, in Rowing Upstream: snapshots of pioneers for the information Age in Africa, edited by Lisbeth Levey, Ford Foundation, 2002.

“The Community Telecentre Cookbook for Africa” co authored with Mike Jensen, UNESCO, Paris, 2001.

Contributing author to [An information policy handbook for Southern Africa: a knowledge base for decision makers](#), edited by Tina James, published by the IDRC (International Development and Research Centre), May 2001

[“Global Cooperation and Global Dialogue in Development Research and Information”](#) in Information Development, Vol. 17, No. 1, 42-45, SAGE Publications, 2001. Originally a keynote address on “Globalisation and Cooperation: Establishing Dialogue”, at a forum of the Information Management Working Group of the European Association for Development Training and Research, September 2000.

“The use of information and communications technologies in managing and sharing gender information in Africa”, presented at the African Gender Institute workshop on gender information in Africa, Cape Town, March 1997.

“The role of SANGONeT in providing information for development in South Africa”, in Meta- Information Bulletin, 4, 2, Department of Science and Technology, Government of South Africa, March 1995

“The role of the Internet in facilitating regional linkages in Southern Africa”, in Electronic Library, vol. 13, no. 4, 1995.

“A guide to compiling local community resource maps”, Development Resources Centre, 1992.

“Social responsibility and the special library: co-operation with the non-formal library and information sector” (conference proceedings of SAILIS – South African Institute for Librarianship and Information Science conference) 1992.

“Collection Development”, in EDICESA Manual on documentation Techniques, 1991 (with Noel Stott).

“Women and the environment in South Africa”, Healing the Earth: Women’s Strategies for the Environment, University of British Columbia, Vancouver, May 1991.